



Some donor families decide to write to the transplant recipient(s), having a desire to share information about themselves and their loved ones.

Every donor family is different. Whatever decision is made, the one thing to remember is that it is what is best for you.

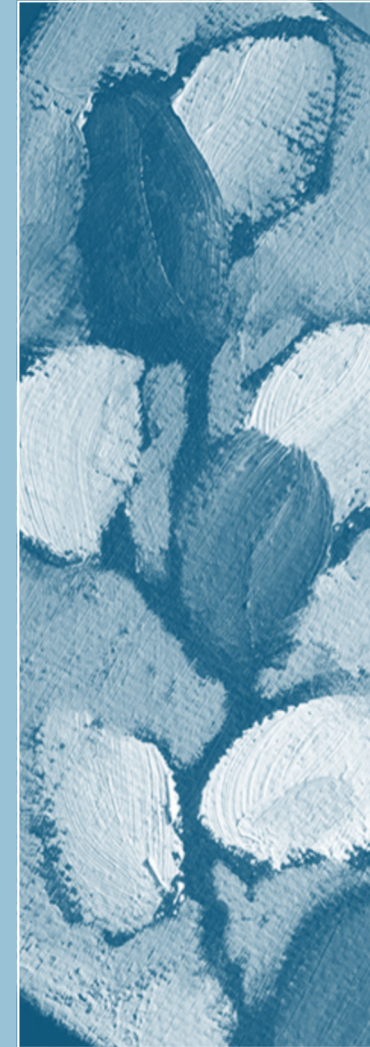
Lions Eye Bank at Albany/Rochester will help to facilitate your written correspondence between you and the recipient(s).

All correspondence is kept anonymous and confidential. Should both you and the recipient wish to be in direct contact, it is then that information can be shared.



Lions Eye Bank at Albany / Rochester

## *Writing to ... Recipients*



Prepared by  
**Lions Eye Bank** at Albany / Rochester

## What you can include when writing

If you would like to write to the recipient(s) of your loved one's eye donation, you may send a card, note or a letter. When writing, it's best to use simple language.

### Information you may wish to include:

- Your loved one's first name only
- Your loved one's interests or hobbies
- Family composition (spouse, children, please do not use names)
- The beliefs of the recipient(s) are unknown, so please consider this before making religious comments

### For confidentiality purposes, please do not include the following information in your card or letter.

- Last names, address, city or state you live, phone numbers, photographs or e-mail addresses

## Mailing & handling your card/letter

### Mailing your correspondence

- Place your card or letter in an unmarked, unsealed envelope.
- On a separate piece of paper include your full name, your loved one's name and the date of donation.
- Place and send these items in another envelope addressed to:

**Lions Eye Bank at Albany/Rochester**  
4 Tower Place, Suite 601  
Albany, NY 12203  
Attention: Donor Family Services

### Handling your correspondence

- We will review your correspondence to ensure confidentiality, removing any identifying information.
- The correspondence will then be forwarded appropriately.
- It may take several weeks after you have mailed your correspondence for the transplant recipient(s) to receive it.

Upon occasion and after some time has passed, should you and the recipient wish to be in direct contact, and agree in writing, it is only then that confidential information can be shared.

## Will I hear from the recipient(s)?

You may or may not hear from your loved one's recipient(s). It may take several months or even years before a recipient feels comfortable writing.

Some recipient(s), though grateful for the donation, prefer not to write to their donor family. They may not be able to express their feelings.

Additionally, it is important to remember that some donor families and recipient(s) prefer to remain private.

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**Please call us  
with any questions.**

*Thank you.*

**(518) 489 -7606**

